

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Jun-2013

PO		Performance		Observations		Perf.		Wgtd.		Domain Clustering	
Pre-Ordering		FP	CLEC	CLEC		Diff.	Score	Wgt.	Score	Review	
PO-1-01-6020 Customer Service Record - EDI		NA	3.09	1,183		3.0904	0	2	0.000	0.000	
PO-1-03-6020 Address Validation -EDI		NA	9.92	389		9.9152	NA	0	NA	0.000	
PO-2-02-6020 OSS Interface Availability - Prime - EDI			100.00				0	5	0.000	0.000	
PO-1-01-6030 Customer Service Record - CORBA		NA	NA	NA			NA	0	NA	0.000	
PO-1-03-6030 Address Validation - CORBA		NA	NA	NA			NA	0	NA	0.000	
PO-2-02-6030 OSS Interface Availability - Prime - CORBA			NA				NA	0	NA	0.000	
PO-1-01-6050 Customer Service Record - Web GUI		NA	3.03	1,821		3.0335	0	2	0.000	0.000	
PO-1-03-6050 Address Validation - Web GUI		NA	8.94	501		8.9421	NA	0	NA	0.000	
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI			100.00				0	5	0.000	0.000	
OR Ordering									Wgt		
OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs			95.15	165			0	10	0.000	0.000	
OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform			100.00	4			0	5	0.000	0.000	
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent			0.23	1,716			0	5	0.000	0.000	
OR-4-16-1000 % On Time PCN - 1 Business Day			92.44	622			-1	5	-0.022	-0.049	
OR-4-17-1000 % On Time BCN - 2 Business Day			98.02	1,715			0	5	0.000	0.000	
OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			76.87	134			-2	5	-0.044	-0.098	
OR-6-03-3140 % Accuracy - LSRC - Platform			5.36	112			-1	5	-0.022	-0.049	
OR-1-04-3140 % OT LSRC - No Facility Check - Platform			100.00	90			0	5	0.000	0.000	
OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform			84.62	13			-1	2	-0.009	-0.020	
OR-2-04-3140 % OT LSR Rej. - No Facility Check - Platform			100.00	36			0	2	0.000	0.000	
OR-2-06-3140 % OT LSR/ASR Rej. - Facility Check - Platform			100.00	2			0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform		89.66	43.33	1,451	30	5.62	-5.0000	-2	5	-0.044	
PR-4-05-3140 % Missed Appointment- FP - No Dispatch - Platform		1.31	6.47	4,198	139	0.98	-3.5840	-2	20	-0.176	
PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform		15.71	18.18	522	22	7.92	-0.0779	0	10	0.000	
PR-4-02-3100 Average Delay Days - Total - POTS		2.18	1.59	137	27	3.94	0.83	1.1489	0	15	0.000
PR-5-01-3140 % Missed Appointment - Facilities - Platform		1.72	0.00	522	22	2.83	5.0000	0	5	0.000	
PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform		0.00	0.00	522	22	0.00	5.0000	0	5	0.000	
PR-6-01-3140 % Installation Troubles within 30 days - Platform		4.55	1.18	2,550	170	1.65	2.6670	0	10	0.000	
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Perf. Score	Wgt.	Wgtd. Score	
MR-1-01-6050 Average Response Time - Create Trouble		14.04	93.21		2,737			79.1726	-2	2	
MR-1-06-6050 Average Response Time - Test Trouble (POTS only)		NA	48.06		664			48.0572	NA	0	
Stat. Score											
MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus		22.05	23.29	449	73	5.23	-0.1045	0	10	0.000	
MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus		21.59	17.39	88	23	9.64	0.7130	0	10	0.000	
MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus		11.61	14.51	447	73	12.26	-1.8004	-2	5	-0.044	
MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus		11.40	5.89	88	23	21.16	4.96	1.6324	0	5	
MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus		62.99	86.84	335	38		8.27	-2.9106	-2	5	
MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus		36.42	57.89	335	38		8.24	-2.3721	-2	5	
MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus		7.76	7.89	335	38		4.58	-0.2186	0	5	
MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res		11.30	0.00	2,663	27	6.12	5.0000	0	10	0.000	
MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res		6.75	NA	237	NA		NA	NA	0	NA	
MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res		28.71	20.68	2,658	27	23.17	4.48	2.1345	0	5	
MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res		16.39	NA	237	NA	17.10		NA	0	NA	
MR-4-06-3145 % Out of Service >4 Hours - Platform - Res		91.10	92.31	1,977	13	7.92	-0.4563	0	5	0.000	
MR-4-07-3145 % Out of Service >12 Hours - Platform - Res		75.97	92.31	1,977	13	11.89	-1.0595	-1	5	-0.022	
MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res		45.68	30.77	1,977	13	13.86	1.3692	0	5	0.000	
MR-5-01-3140 % Repeat Reports w/in 30 days - Platform		14.69	9.76	3,430	123	3.25	1.7199	0	10	0.000	
BI Billing											
BI-1-02-1000 % DUF in 4 Business Days			99.99		86,440,815			0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-18	227	
										-0.489	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Jun-2013

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgt.		Domain Clustering Review	
		FP	CLEC	CLEC	Score		Score	Score					
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	3.09	1,183		3.0904	0	2		0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	9.92	389		9.9152	NA	0		NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.03	1,821		3.0335	0	2		0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	8.94	501		8.9421	NA	0		NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000	0.000		
OR Ordering													
Wgt.													
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		91.16	848			-1	10		-0.059	-0.132		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		81.25	16			-2	5		-0.059	-0.132		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.23	1,716			0	2		0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		92.44	622			-1	2		-0.012	-0.026		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.02	1,715			0	2		0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		92.59	162			-1	5		-0.030	-0.066		
OR-6-03-3331	% Accuracy - LSRC - Loop		4.31	510			0	5		0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.69	421			-1	5		-0.030	-0.066		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		90.91	11			NA	0		NA	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	66			0	2		0.000	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000		
PR Provisioning													
FP Std Sampling Stat. Score Wgt.													
Deviation Error													
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.59	137	27	3.94	0.83	1.1489	0	5	0.000	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.71	11.90	522	42		5.84	0.8687	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.72	0.00	522	42		2.09	5.0000	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	522	42		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	7.02	6.33	698	79		3.03	0.4172	0	10	0.000	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		116				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		18				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair													
Diff.													
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737			79.1726	-2	2	-0.024	-0.038	
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	12.85	11.40	3,112	114		3.19	0.5759	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	26.16	14.98	3,105	114	22.57	2.15	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	71.49	57.45	2,210	47		6.65	2.1993	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	41.04	23.40	2,210	47		7.25	2.6713	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.69	19.49	3,430	118		3.31	-1.2925	-1	10	-0.059	-0.096	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	8.42	0.00	95	4		14.17	SS	0	10	0.000	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	17.46	5.29	95	4	19.09	9.74	SS	NA	5	NA	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-9	169	-0.272

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Jun-2013

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.09		1,183	3.0904	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	9.92		389	9.9152	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.03		1,821	3.0335	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	8.94		501	8.9421	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h	98.77			81		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			1		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.23			1,716		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	92.44			622		-1	5	-0.020	-0.042		
OR-4-17-1000	% On Time BCN - 2 Business Day	98.02			1,715		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	65.28			72		-2	10	-0.078	-0.169		
OR-6-03-2000	% Accuracy - LSRC	4.84			62		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00			55		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			6		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			27		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	89.66	83.33	1,451	6	12.45	-1.1692	-1	5	-0.020	-0.033	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.31	4.55	4,198	88	1.22	-1.8513	-2	20	-0.157	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.71	0.00	522	9	12.23	5.0000	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	2.18	1.14	137	7	3.94	1.53	1.7147	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.72	0.00	522	9	4.38	5.0000	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	522	9	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.55	0.00	2,550	35	3.55	5.0000	0	15	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737		79.1726	-2	2	-0.016	-0.020	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	48.06		664		48.0572	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.05	23.81	449	42		-0.0984	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	21.59	11.11	88	9	14.40	1.2114	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.61	15.71	447	42	12.26	1.98	-1.8277	-2	5	-0.039	-0.049
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.40	5.37	88	9	21.16	7.41	1.1316	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	62.99	90.91	335	11		14.80	-1.6499	-2	5	-0.039	-0.049
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	36.42	90.91	335	11		14.74	-3.3620	-2	5	-0.039	-0.049
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.76	36.36	335	11		8.20	-2.3287	-2	5	-0.039	-0.049
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	11.30	0.00	2,663	4		15.84	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.72	0.00	238	2		17.78	SS	0	10	0.000	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	28.71	17.70	2,658	4	23.17	11.60	SS	NA	5	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	16.39	16.23	237	2	17.10	12.14	SS	NA	5	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	91.10	66.67	1,977	3		16.45	SS	NA	5	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.97	66.67	1,977	3		24.69	SS	NA	5	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	45.68	0.00	1,977	3		28.78	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.69	10.53	3,430	57		4.73	1.0825	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		86,440,815			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-16	255	-0.447		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Jun-2013

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	3.91	11		3.9091	0	5	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA	NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.73	324		6.7346	0	5	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00	13			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		NA	NA			NA	0	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	NA	NA	NA			NA	0	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	NA	NA	NA			NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	NA	NA	NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA	NA	NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	81.82		11			-1	5	-0.039	-0.192	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA	NA	NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	100.00		1			0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA	NA	NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA	NA	NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA	NA	NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA	NA	NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA	NA	NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.23		1,716			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	92.44		622			-1	2	-0.016	-0.077	
OR-4-17-1000	% On Time BCN - 2 Business Day	98.02		1,715			0	2	0.000	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	3.25	NA	4	NA	3.20	NA	NA	0	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	100.00	NA	4	NA		NA	NA	0	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	6	NA		NA	NA	0	0.000	
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	125.00	NA	4	NA		NA	NA	0	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		92.86		14		NA	0	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.50	2.75	2	4	2.12	1.84	SS	10	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		22			0	10	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	7.16	4.23	698	71	3.21	1.2111	0	15	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	22.22	0.00	9	25	16.16	5.0000	0	5	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737		79.1726	-2	2	-0.031	
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	2	1	0.00	SS	0	2	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	40.64	2.61	2	1	46.57	57.03	SS	2	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	98.86	NA	1	NA	0.00		NA	0	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	33.33	100.00	3	1	54.43		SS	0	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	33.33	100.00	3	1	54.43		SS	2	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	12.85	9.09	3,112	22	7.16	0.8213	0	5	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	8.42	100.00	95	2	19.84		SS	5	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	26.16	12.93	3,105	22	22.57	4.83	3.5401	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	17.46	24.91	95	2	19.09	13.64	SS	5	0.000	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	18.06	83.33	299	24	8.16	5.0000	0	5	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	71.49	100.00	2,210	1	45.15		SS	10	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.70	16.67	3,428	24	7.25	-0.0512	0	10	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	0	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	0	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-4	127	-0.087	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Jun-2013

OR		Ordering		Performance		Observations		Perf.					
		CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score			
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk:				100.00		9		0	5	0.000			
OR-1-13-5000 % On Time Design Layout Record				100.00		11		0	10	0.000			
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=				NA		NA		NA	0	0.000			
OR-2-12-5020 % On TimeTrunk ASR Reject				NA		NA		NA	0	0.000			
PR		Provisioning		FP									
PR-4-07-3540 % On Time Performance - LNP only				98.26		746		0	20	0.000			
PR-4-15-5000 % On Time Provisioning - Trunks				100.00		1		0	20	0.000			
PR-5-01-5000 % Missed Appointment - Facilities				16.67	0.00	6	2	30.43	SS	0	5	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days				0.00	0.00	6	2	0.00	SS	0	5	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days				0.00	0.00	9	19	0.00	5.0000	0	10	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days				0.00	50.00	6	2	0.00	SS	NA	5	0.000	
MR		Maintenance & Repair											
MR-4-01-5000 Mean Time to Repair - Total				NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours				NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours				NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours				NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours				NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days				NA	NA	NA	NA			NA	NA	0	0.000
NP		Network Performance											
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months				0.00						0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months				0.00						0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	95	0.000		

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM					Jun-2013		
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	17,406	68,020	7,134	60,665	\$0	\$0		\$143,126
OR-1-02	% On Time LSRC - Flow Through	-	49,317	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	60,665	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. - Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	17,406	8,703	7,134	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$29,010	\$0	\$10,316	\$0	\$0	\$0		\$39,327
PR-3-01	% Completed in 1 Day (1-5 Eres No Disp.)	5,802	-	1,536	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days -Total -Line Share/Spit	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut								\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut								
PR-9-01	% On Time Performance-Loop-Basic Hot Cut								
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut								
PR-9-01	% On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$	\$20,887	\$3,667	\$0	\$0	\$876		\$26,330
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt-Loop -Line Share/Spit	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Bus.	-	-	3,667	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	20,887	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDSO & DSO - UNE/Resale	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 - UNE/Resale	-	-	-	-	-	876	-	
MR-4-06	% Out of Service>4 Hrs - nonDSO & DSO -UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	%Out of Service>24 Hrs - nonDSO & DSO -UNE/Resale	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total								
NP-2-07/8	Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days								
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days								
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$46,416	\$78,908	\$21,017	\$60,665	\$0	\$876	\$0	\$207,783

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00	564	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	97.21	573	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	16	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	23	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	100.00	5	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score			
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	22.22	NA	9	NA		NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	19.48	3.57	154	28	8.14	2.71	0	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	17.16	2.00	32	1	10.24	38.28	SS	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.84	3.57	163	28		2.75	-0.07	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	1.23	0.00	163	28		2.25	5.00	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	2.70	6.06	185	33		3.06	-0.56	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	23.31	3.57	163	28		8.65	3.11	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	19.48	NA	154	NA		NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	17.47	NA	30	NA	10.50		NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	23.38	0.00	154	0		0.00	SS	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	NA	0

MR	Maintenance & Repair								
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.34	6.38	31	3	11.96	20.56	SS	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.73	7.07	150	57	7.23	3.62	-1.09	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	83.33	NA	6	NA			NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	16.67	NA	6	NA			NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	100.00	2	1		0.00	SS	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	50.00	0.00	2	1		61.24	SS	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	23.20	21.31	181	61		6.25	0.47	10
"NA" - no activity "UD" - under development "SS" - Small Sample									Total
									127

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2013

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	93.15	511	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	87.50	24	\$ 68,333
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	102	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ 68,333
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ 27,333
UNE Loop allocation	60.00%	\$ 41,000

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	70.99	362	257	APR-2013	80.46	307	247
MAY-2013	60.93	343	209	MAY-2013	74.87	187	140
JUN-2013	63.71	259	165	JUN-2013	76.87	134	103
Overall	65.46	964	631	Overall	78.03	628	490

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	86.54	253	224	APR-2013	94.55	220	208
MAY-2013	87.89	190	167	MAY-2013	90.67	160	136
JUN-2013	86.43	221	191	JUN-2013	92.59	162	150
Overall	87.65	664	582	Overall	92.86	532	494

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	86.09	1,179	1,016	APR-2013	86.07	1,149	989
MAY-2013	87.17	1,224	1,067	MAY-2013	87.65	980	859
JUN-2013	84.03	1,077	905	JUN-2013	83.51	922	770
Overall	85.83	3,480	2,987	Overall	85.81	3,051	2,618

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	18	100.00	14
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	116	0.00	75
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	21.26	123	15.61	134
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jun-2013

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Jun-2013

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.489	\$ 155,912	
Unbundled Network Elements - Loop	-0.272	\$ 91,169	
Resale	-0.447	\$ 148,945	
Digital Subscriber Lines	-0.087	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 396,025
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 143,126	
3 Installation Performance		\$ 39,327	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 25,330	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 207,783
Individual Rule Payments:			\$ 846
SPECIAL PROVISIONS			
UNE Ordering		\$ 68,333	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 324,317
CHANGE CONTROL			\$ -
Grand Total			\$ 928,971

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Jun-2013

Performance		Observations		Perf. Score		Wgt. Score		Domain Clustering Review						
PO	Pre-Ordering	FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Review					
PO-1-01-6020	Customer Service Record - EDI	NA	3.09	1,183	3.0904	0	2	0.000	0.000					
PO-1-03-6020	Address Validation - EDI	NA	9.92	389	9.9152	NA	0	NA	0.000					
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0	5	0.000	0.000					
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA		NA	0	NA	0.000					
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA		NA	0	NA	0.000					
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA			NA	0	NA	0.000					
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.03	1,821	3.0335	0	2	0.000	0.000					
PO-1-03-6050	Address Validation - Web GUI	NA	8.94	501	8.9421	NA	0	NA	0.000					
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00			0	5	0.000	0.000					
OR Ordering							Wgt.							
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.15	165		0	10	0.000	0.000					
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00	4		0	5	0.000	0.000					
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.23	1,716		0	5	0.000	0.000					
OR-4-16-1000	% On Time PCN - 1 Business Day		92.44	622		-1	5	-0.022	-0.049					
OR-4-17-1000	% On Time BCN - 2 Business Day		98.02	1,715		0	5	0.000	0.000					
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		76.87	134		-2	5	-0.044	-0.098					
OR-6-03-3140	% Accuracy - LSRC - Platform		5.36	112		0	5	0.000	0.000					
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00	90		0	5	0.000	0.000					
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		84.62	13		-1	2	-0.009	-0.020					
OR-2-04-3140	% OT LSR Rej - No Facility Check - Platform		100.00	36		0	2	0.000	0.000					
OR-2-06-3140	% OT LSR/ASR Rej - Facility Check - Platform		100.00	2		0	2	0.000	0.000					
PR Provisioning		FP	CLEC	FP	CLEC									
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	89.66	43.33	1,451	30	5.62	-5.0000	-2	5	-0.044	-0.071			
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.31	6.47	4,198	139	0.98	-3.5840	-2	20	-0.176	-0.286			
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.71	18.18	522	22	7.92	-0.0779	0	10	0.000	0.000			
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.59	137	27	3.94	0.83	1.1489	0	15	0.000	0.000		
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.72	0.00	522	22	2.83	5.0000	0	5	0.000	0.000			
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	522	22	0.00	5.0000	0	5	0.000	0.000			
PR-6-01-3140	% Installation Troubles within 30 days - Platform	4.55	1.18	2,550	170	1.65	2.6670	0	10	0.000	0.000			
MR Maintenance & Repair		Performance		Observations		FP Std Deviation		Sampling Error		Perf. Score		Wgt. Score		
		FP	CLEC	FP	CLEC					Diff.	Score	Wgt.	Score	
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737					79.1726	-2	2	-0.018	-0.023
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	48.06		664					48.0572	NA	0	NA	0.000
Stat. Score														
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	22.05	23.29	449	73	5.23		-0.1045		0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	21.59	17.39	88	23	9.64		0.7130		0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.61	14.51	447	73	12.26		1.55		-1.8004	-2	5	-0.044	-0.057
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	11.40	5.89	88	23	21.16		4.96		1.6324	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	62.99	86.84	335	38			8.27		-2.9106	-2	5	-0.044	-0.057
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	36.42	57.89	335	38			8.24		-2.3721	-2	5	-0.044	-0.057
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	7.76	7.89	335	38			4.58		-0.2186	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	11.30	0.00	2,663	27	6.12		5.0000		0	10	0.000	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	6.75	NA	237	NA			NA		NA	0	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	28.71	20.68	2,658	27	23.17		4.48		2.1345	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	16.39	NA	237	NA	17.10		NA		NA	0	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	91.10	92.31	1,977	13			7.92		-0.4563	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	75.97	92.31	1,977	13			11.89		-1.0595	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	45.68	30.77	1,977	13			13.86		1.3692	0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.69	9.76	3,430	123			3.25		1.7199	0	10	0.000	0.000
BI Billing														
BI-1-02-1000	% DUF in 4 Business Days		99.99		86,440,815					0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-16	227	-0.445	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Jun-2013

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Score	Domain Clustering Review
		FP	CLEC	CLEC			Score	Wgt.			
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000
PO-1-01-6020	Customer Service Record - EDI	NA	3.09	1,183		3.0904	0	2		0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	9.92	389		9.9152	NA	0		NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.03	1,821		3.0335	0	2		0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	8.94	501		8.9421	NA	0		NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000	0.000
OR Ordering										Wgt.	
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		91.16	848			-1	10		-0.059	-0.132
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		81.25	16			-2	5		-0.059	-0.132
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.23	1,716			0	2		0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		92.44	622			-1	2		-0.012	-0.028
OR-4-17-1000	% On Time BCN - 2 Business Day		98.02	1,715			0	2		0.000	0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		92.59	162			-1	5		-0.030	-0.066
OR-6-03-3331	% Accuracy - LSRC - Loop		4.31	510			0	5		0.000	0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.69	421			-1	5		-0.030	-0.066
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		90.91	11			NA	0		NA	0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	66			0	2		0.000	0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000
PR Provisioning										Wgt.	
PR-4-02-3100	Average Delay Days - Total - POTS	2.18	1.59	137	27	3.94	0.83	1,1489	0	5	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.71	11.90	522	42	5.84	0.8687	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.72	0.00	522	42	2.09	5.0000	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	522	42	0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	7.02	6.33	698	79	3.03	0.4172	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		116			0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		18			0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA	0.000
MR Maintenance & Repair										Diff.	
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737			79.1726	-2	2	-0.024
										Stat. Score	
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	12.85	11.40	3,112	114	3.19	0.5759	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	26.16	14.98	3,105	114	22.57	2.15	5.0000	0	5	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	71.49	57.45	2,210	47	6.65	2.1993	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	41.04	23.40	2,210	47	7.25	2.6713	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.69	19.49	3,430	118	3.31	-1.2925	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	8.42	0.00	95	4	14.17	SS	0	10	0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	17.46	5.29	95	4	19.09	9.74	SS	5	NA	0.000
										Totals	-8 169 -0.213

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL RESALE

Jun-2013

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.09		1,183		3.0904	0	2	0.000
PO-1-03-6020	Address Validation -EDI	NA	9.92		389		9.9152	NA	0	NA
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.03		1,621		3.0335	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	8.94		501		8.9421	NA	0	NA
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h		98.77		81		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		1		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.23		1,716		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		92.44		622		-1	5	-0.020	-0.042
OR-4-17-1000	% On Time BCN - 2 Business Day		98.02		1,715		0	5	0.000	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS		65.28		72		-2	10	-0.078	-0.169
OR-6-03-2000	% Accuracy - LSRC		4.84		62		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		55		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		6		0	2	0.000	0.000
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		27		0	2	0.000	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000
PR Provisioning										
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	89.66	83.33	1,451	6		12.45	-1.1692	-1	5
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.31	4.65	4,198	88		1.22	-1.8513	-2	20
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.71	0.00	522	9		12.23	5.0000	0	10
PR-4-02-2100	Average Delay Days - Total - POTS	2.18	1.14	137	7	3.94	1.63	1.7147	0	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.72	0.00	522	9		4.38	5.0000	0	5
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	522	9		0.00	5.0000	0	5
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.55	0.00	2,550	35		3.55	5.0000	0	15
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737		79.1726	-2	2	-0.016
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	48.06		664		48.0572	NA	0	NA
Stat Scores										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.05	23.81	449	42		6.69	-0.0984	0	10
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	21.59	11.11	88	9		14.40	1.2114	0	10
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.61	15.71	447	42	12.26	1.98	-1.8277	-2	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.40	5.37	88	9	21.16	7.41	1.1316	0	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	62.99	90.91	335	11		14.80	-1.6499	-2	5
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	36.42	90.91	335	11		14.74	-3.3620	-2	5
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.76	36.36	335	11		8.20	-2.3287	-2	5
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	11.30	0.00	2,663	4		15.84	SS	0	10
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.72	0.00	238	2		17.78	SS	0	10
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	28.71	17.70	2,658	4	23.17	11.60	SS	NA	5
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	16.39	16.23	237	2	17.10	12.14	SS	NA	5
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	91.10	66.67	1,977	3		16.45	SS	NA	5
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.97	66.67	1,977	3		24.69	SS	NA	5
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	45.68	0.00	1,977	3		28.78	SS	0	5
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.69	10.53	3,430	57		4.73	1.0825	0	10
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.99		86,440,815			0	5	0.000
							Totals	-16	255	-0.447

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Jun-2013

PO		Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review	
Pre-Ordering		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	3.91		11	3.9091	0	5	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.73		324	6.7346	0	5	0.000	0.000	
PO-2-02-6050	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		13		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		NA		NA		NA	0	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		81.82		11		-1	5	-0.039	-0.192	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1		0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.23		1,716		0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		92.44		622		-1	2	-0.016	-0.077	
OR-4-17-1000	% On Time BCN - 2 Business Day		98.02		1,716		0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	Stat Score					
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	3.25	NA	4	NA	3.20	NA	NA	0	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	100.00	NA	4	NA		NA	NA	0	0.000	
PR-6-01-1341	% Install, Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	6	NA		NA	NA	0	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	125.00	NA	4	NA		NA	NA	0	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		92.86		14		NA	0	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.50	2.75	2	4	2.12	1.84	SS	10	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		22		0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	7.16	4.23	698	71	3.21	1.2111	0	15	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	22.22	0.00	9	25	16.16	5.0000	0	5	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR Maintenance & Repair		FP	CLEC	FP	CLEC	Diff.		Perf. Score	Wgt	Wgtd Score	
MR-1-01-6050	Average Response Time - Create Trouble	14.04	93.21		2,737		79.1726	-2	2	-0.031	
Stat Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	2	1	0.00	SS	0	2	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	40.64	2.61	2	1	46.57	57.03	SS	2	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	98.86	NA	1	NA	0.00		NA	0	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	33.33	100.00	3	1	54.43	SS	0	2	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	33.33	100.00	3	1	54.43	SS	NA	2	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	12.85	9.09	3,112	22	7.16	0.8213	0	5	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	8.42	100.00	95	2	19.84	SS	NA	5	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	26.16	12.93	3,105	22	22.57	4.83	3.5401	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	17.45	24.91	95	2	19.09	13.64	SS	NA	5	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	18.06	83.33	299	24	8.16	5.0000	0	5	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	71.49	100.00	2,210	1	45.15	SS	NA	10	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.70	16.67	3,428	24	7.25	-0.0512	0	10	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
Totals							-4	127	-0.087		
"NA" - no activity "UD" - under development "SS" - Small Sample											

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Jun-2013

OR		Ordering		Performance		Observations		Perf.			
		CLEC		FP	CLEC			Score	Wgt.	Wgt'd. Score	
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk		100.00			9			0	5	0.000	
OR-1-13-5000 % On Time Design Layout Record		100.00			11			0	10	0.000	
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		NA			NA			NA	0	0.000	
OR-2-12-5020 % On TimeTrunk ASR Reject		NA			NA			NA	0	0.000	
PR		Provisioning		FP							
PR-4-07-3540 % On Time Performance - LNP only			98.26		746			0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks			100.00		1			0	20	0.000	
PR-5-01-5000 % Missed Appointment - Facilities		16.67	0.00	6	2		30.43	SS	0	5	0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		0.00	0.00	6	2		0.00	SS	0	5	0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		0.00	0.00	9	19		0.00	5.0000	0	10	0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		0.00	50.00	6	2		0.00	SS	NA	5	0.000
MR		Maintenance & Repair									
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000
NP		Network Performance									
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00					0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00					0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	95	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL							Jun-2013
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	17,406	59,020	7,134	60,665	\$0	\$0		\$143,126
	OR-1-02 % On Time LSRC - Flow Through	-	49,317	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	60,665	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-1-12 % On Time FOC	-	-	-	-	-	-	-	
	OR-1-13 % On Time Design Layout Record	-	-	-	-	-	-	-	
	OR-1-19 % OT Resp. - Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-4-16 % On Time PCN - 1 Bus. Day	17,406	8,703	7,134	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
	OR-2-06 %OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$29,010	\$0	\$10,316	\$0	\$0	\$0		\$39,327
	PR-3-01 % Completed in 1 Day (1-5 Lines No Disp.)	5,802	-	1,636	-	-	-	-	
	PR-4-02 Average Delay Days - Total	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-04 Missed Appointments - Dispatch	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnts - Disp - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-05 Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	
	PR-4-05 % Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-05 % Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-14 % Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
	PR-4-15 % On Time Provisioning - Trunks	-	-	-	-	-	-	-	
	PR-6-01 Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-02 % Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Open Orders in Hold Status>30 Days -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP - Total - EEL	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
	PR-6-01 % Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP - Total - IOF	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - IOF	-	-	-	-	-	-	-	
	PR-6-01 % Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
5	Hot Cut Performance								\$0
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
MAINTENANCE									
6	Maintenance Performance	\$	\$0	\$3,667	\$0	\$0	\$876		\$4,443
	MR-3-01 Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt -Loop -2W Digt-UNE/Resale	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	
	MR-3-02 % Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-03 Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Bus.	-	-	3,667	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports within 30 Days	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-01 % Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
8	Collocation							\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
	NP-2-07/8 Average Delay Days - Total	-	-	-	-	-	-	-	
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	
Month Total		\$46,416	\$58,020	\$21,017	\$60,665	\$0	\$876	\$0	\$186,895

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00	564	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	97.21	573	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	16	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	23	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	100.00	5	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	22.22	NA	9	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	19.48	3.57	154	28	8.14	2.71	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	17.16	2.00	32	1	10.24	38.28	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.84	3.57	163	28	2.75	-0.07	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	1.23	0.00	163	28	2.25	5.00	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	2.70	6.06	185	33	3.06	-0.56	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	23.31	3.57	163	28	8.65	3.11	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	19.48	NA	154	NA		NA	NA
PR-4-02-3510	Average Delay Days - Total - EEL	17.47	NA	30	NA	10.50	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	23.38	0.00	154	0	0.00	SS	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	NA

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.34	6.38	31	3	11.96	20.56	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.73	7.07	150	57	7.23	3.62	-1.09
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	83.33	NA	6	NA		NA	NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	16.67	NA	6	NA		NA	NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	100.00	2	1	0.00	SS	NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	50.00	0.00	2	1	61.24	SS	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	23.20	21.31	181	61	6.25	0.47	0

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 127

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2013

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	93.15	511	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	87.50	24	\$ 68,333
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	102	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj* \$ 68,333

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ 27,333
UNE Loop allocation	60.00%	\$ 41,000

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	70.99	362	257	APR-2013	80.46	307	247
MAY-2013	60.93	343	209	MAY-2013	74.87	187	140
JUN-2013	63.71	259	165	JUN-2013	76.87	134	103
Overall	65.46	964	631	Overall	78.03	628	490

Market Adjustment * \$ 255,984

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	88.54	253	224	APR-2013	94.55	220	208
MAY-2013	87.89	190	167	MAY-2013	90.67	150	136
JUN-2013	86.43	221	191	JUN-2013	92.69	162	150
Overall	87.65	664	582	Overall	92.86	532	494

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2013	86.09	1,179	1,015	APR-2013	86.07	1,149	989
MAY-2013	87.17	1,224	1,067	MAY-2013	87.65	980	859
JUN-2013	84.03	1,077	905	JUN-2013	83.51	922	770
Overall	86.83	3,480	2,987	Overall	86.81	3,051	2,618

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	18	100.00	14
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	116	0.00	75
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-FP	21.26	123	15.61	134
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jun-2013

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Jun-2013

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.445	\$ 134,771	
Unbundled Network Elements - Loop	-0.213	\$ -	
Resale	-0.447	\$ 148,945	
Digital Subscriber Lines	-0.087	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total		\$ 283,716	
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 143,126	
3 Installation Performance		\$ 39,327	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 4,443	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total		\$ 186,895	
Individual Rule Payments:		\$ 846	
SPECIAL PROVISIONS			
UNE Ordering		\$ 68,333	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total		\$ 324,317	
CHANGE CONTROL		\$ -	
Grand Total		\$ 795,775	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.